

Alpha Compliance and Data Protection Privacy Statement 02/01/2025

Alpha Compliance and Data Protection is the data controller.

Should have any queries relating to your data please contact:

Data Protection Officer, Alpha Compliance and Data Protection, NESTA Deansgrange Business Park, Deansgrange Co Dublin A94 A4A6.

info@alphacompliance.ie

Alpha Compliance and Data Protection is committed to respecting and protecting your privacy and would like you to feel safe when you give us your personal details.

We will always clearly identify ourselves in correspondence and on our website.

Our principal business is to provide compliance, data protection advice and expert witness consultancy.

Data Collection Purpose

To provide you with the advice relating to compliance, data protection advice and expert witness consultancy we will require to obtain a certain amount of personal information that will allow us to provide you with the service you requested. Processing will be necessary for the performance of a contract

- To review the information, you have provided and to give you a quotation.
- To provide you with the service you have requested.
- To discuss your situation with the Data Protection Commission.
- To discuss your data with your Solicitors and other Third Parties in conjunction with the service you have requested.
- To review and manage any complaints.
- To allow data back-ups to provide you with the service you requested.

We may also be requested to comply with our legal obligations. We may be requested to furnish certain personal data as required under a specific legal request or as requested by the Data Protection Commissioner, or by the Gardai.

We will only collect personal information and data that will allow us to provide you with the advice and the service that you have requested.

If you are unable to provide us with the information that we require, will be unable to provide the service requested.

We will obtain your specific and implicit consent and in the event that you would require to share your information with any other third parties, unless we need to comply with our legal obligations.

Our data is stored and held within the EEA and fully complies with GDPR regulations.

Retention of Data

We will retain your personal data for six years from the date we ceased to provide any products or service and we will retain details of individual transactions for six years after the date on which the particular transaction is discontinued.

Your Rights

If you feel that the information processed is incorrect you can this corrected or deleted. If you would like to raise a complain you can contact us directly.

If you are not satisfied with your response relating to your complaint, you can than make a complaint to the Data protection Commissioner directly.

These are your rights under the GDPR.

- Right of access – you have the right to request a copy of the information that we hold about you.
- Right of rectification – you have a right to correct data that we hold about you that is inaccurate or incomplete.
- Right to be forgotten – in certain circumstances you can ask for the data we hold about you to be erased from our records.
- Right to restriction – of processing where certain conditions apply to have a right to restrict the processing.
- Right of portability – you have the right to have the data we hold about you transferred to another organisation.
- Right to object – you have the right to object to certain types of processing such as direct marketing.
- Right to object to automated processing, including profiling – you also have the right to be subject to the legal effects of automated processing or profiling.

- Right to judicial review – in the event that Pike Insurance Services DAC refuses your request under rights of access, we will provide you with a reason as to why

Website Data Collection

Our web page is hosted within the EEA and complies with GDPR regulations.

Should you require any particular information you will be asked to complete a simple enquiry form and once this is received, we will contact you. We have not requested any sensitive information on our web page.

Sensitive information is defined as data relating to race, ethnic origin, political opinions, religious or other similar beliefs, trade union membership, physical or mental health, sexual life or criminal records.

By submitting your enquiry form you have agreed that we can use the information provided as per our Privacy Policy and you are agreeing that we can contact you relating to your enquiry.

Changes to Privacy Notice / Web Page

Alpha Compliance and Data Protection reserves the right to change and amend this statement at any time and the effective date will be clearly displayed.

We reserve the right to change and amend our Web page to suit current circumstances.

All information provided on the web page is only for general information only and does not relate to any advice been given. Should you require any specific insurance advice please contact us directly or complete the enquiry form.

We reserve the right to change and amend this statement at any time and the effective date will be clearly displayed.